

SDOH ACADEMY

Celebration of SDOH Innovation Webinar Series

Celebration of SDOH Innovation

Webinar Series: Session 2

Presented by SDOH Academy Faculty

April 18, 2023



Today's Facilitators







Hansel O. Ibarra, MPA Health Strategy Specialist MHP Salud Esly Reyes, MPH Health Education Products Manager National Center for Farmworker Health, Inc.





Today's Agenda



Introductions & Housekeeping

Review: SDOH & Innovation

SDOH Academy Resources

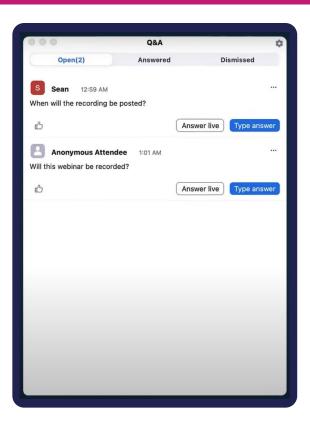
Panel Presentations and Discussion

Q&A

Evaluation and Close

Housekeeping

- All lines will be muted to prevent background noise
- Type questions into the chat or **Q&A window**
- This session will last approximately 60 minutes and will be recorded. The recording and slides will be shared at sdohacademy.com in a few business days.
- For technical assistance, please message any "NCMLP" team member via the chat





Who is the SDOH Academy?





The Social Determinants of Health (SDOH) Academy is a HRSA-funded workgroup of national training and technical assistance partners (faculty) who work together to develop training and technical assistance opportunities to help staff from health centers, health center-controlled networks, and primary care associations develop, implement, and sustain SDOH interventions in their clinics and communities.

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The Faculty





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For more information, please visit <u>HRSA.gov</u>.



Social Determinants of Health

Education Health Care 50% can be traced back Access and Access and to your Quality zip code! Quality Education Job Status **Family Social** Income Community Support Safety 40% 10% **Physical Enviroment** 30% **Health Behaviors** Neighborhood Economic and Built Stability Environment Tobacco Use Diet & Alcohol Use Sexual Excercise Activity 20% Only 20% Social and include those **Community Context Health Care** moments in a healthcare enviroment. Access to Care Quality of Care Social Determinants of Health ப்ட் Healthy People 2030 Source: Institute for Clinical Systems Improvement, Going Beyond Clinical Walls: Solving Complex Problems (October 2014)

Priority Area: Social Determinants of Health

Copyright-free

Societal Drivers of Health (SDoH)

Socioeconomic Factors





Review: What is Innovation?



Innovation is a new solution to an unmet need that has the ability to transform services, processes and systems to accelerate impact, as well as address SDOH factors to improve the health of their community.

Health Centers and Primary Care Associations have continued to develop and scale life-saving and life-improving innovations to improve the health and wellbeing of their communities.



View the Session 1 recording <u>HERE</u>

SDOH Academy Activities & Resources

Our coordinated curriculum has focused on the core competencies of Improving Access to Quality Care, Fostering a Workforce that is able to address SDOH, Addressing health disparities through community partnerships and system delivery transformation, and Increasing knowledge related to emerging issues related to SDOH.

- 2021 Breakthrough Webinar Series
- 2022 SDOH Innovation Showcase Competition
- <u>NEW! 2023 Resource Compendium</u>

sdohacademy.com





Panel Presentations

Today's Panelists

The Social Determinants of Health Academy



Andrea Caracostis, MD, MPH Chief Executive Officer HOPE Clinic

Palak Jalan, BDS, MPH Chief Population Health Officer Access Health



Olivia Riutta Director of Special Populations Montana Primary Care Association



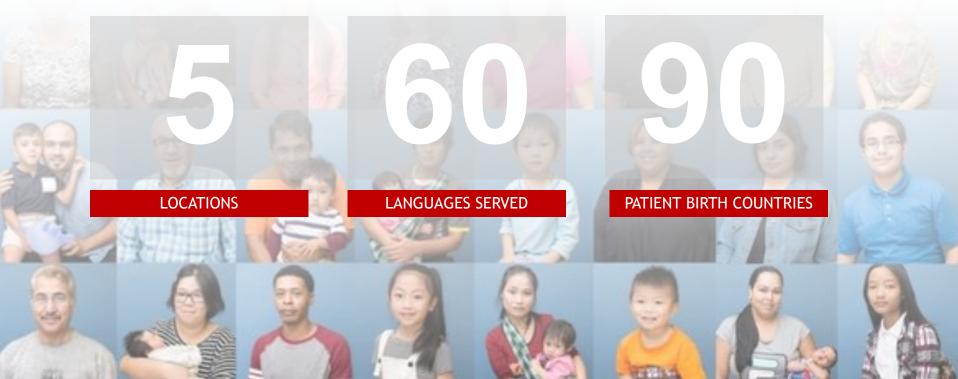
Looking Beyond the Clinic Walls

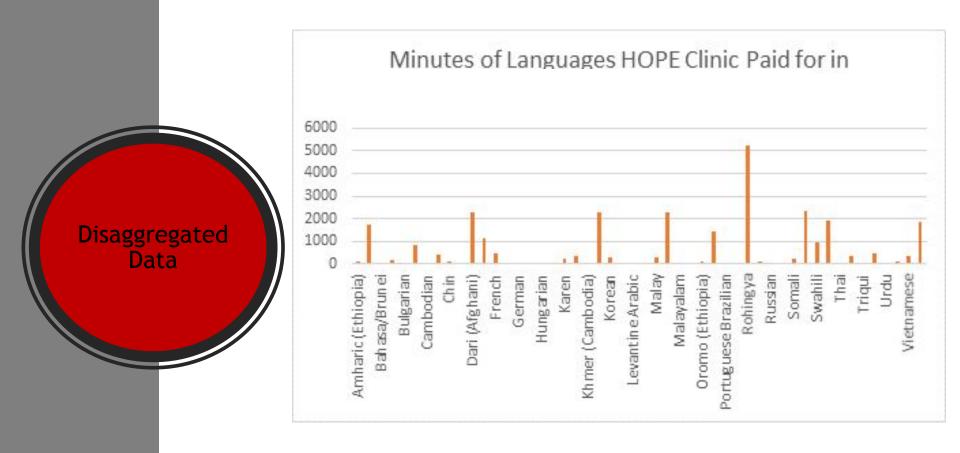
SDOH Academy 2023 Andrea Caracostis, MD, MPH



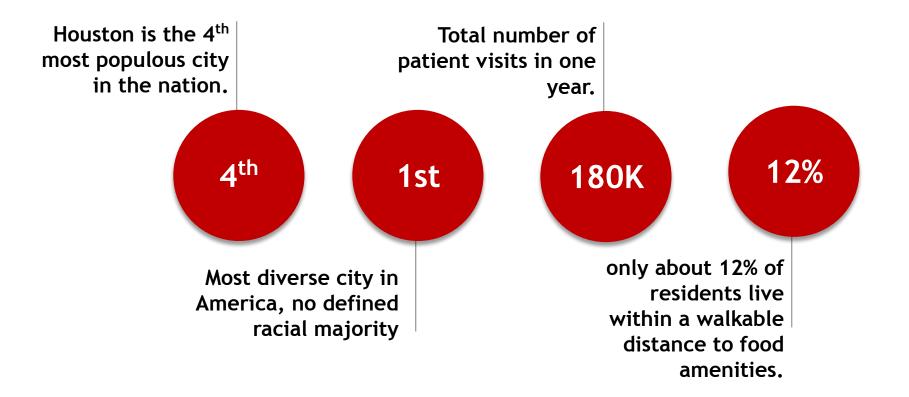
HOPE'S MISSION

To provide quality healthcare without prejudice to all people of Greater Houston in a culturally and linguistically competent manner.





Where we Are Located



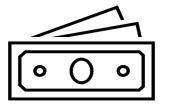
HOPE by the Numbers











\$30 M Budget

A roadmap to SODH

A data driven approach to understanding the local context of where everyday behaviors Data collection happen through a multi-stakeholder planning process. Ex. Walkability and Foodscape studies Local interventions for Narrative driven rapid change user-journeys Rather than things and artifacts, we engage with experiences, stories and Evaluate & narratives. deliaht track success Evaluate success against long-term value protection creation indicators together with local stakeholders

Neighborhood level interventions that establ convenient, dignified and affordable Ex. Food optio exercise alternatives, community development

Scale strategy for wide impact

Accomplishments



Accomplishments





The impact of **Upstream** design



Thoughts, comments, questions?



Let's walk about it!

Andrea Caracostis, M.D., MPH Chief Executive Officer E: acaracostis@hopechc.org

Presented by Palak Jalan

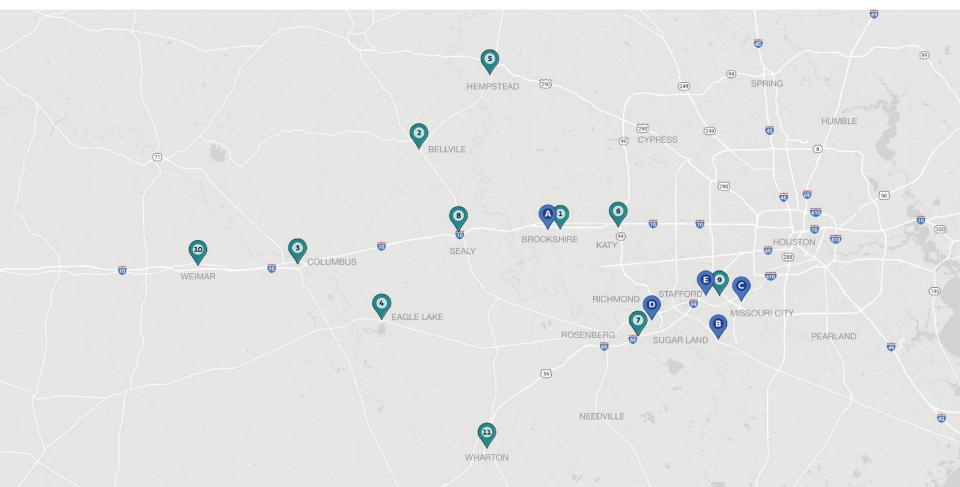


OUR HISTORY

- AccessHealth is a private, non-profit organization focusing on providing primary health care services for the low-income populations, but opens its doors to all who wish to receive care without regard to income or circumstance.
- AccessHealth was incorporated on December 8, 1975. AccessHealth has five fixed locations including a mobile site, and offers WIC services at eleven locations.
- Servicing the Fort Bend & Waller Counties
 - Population of 858,527 in Fort Bend County
 - Population of 59,781 in Waller County

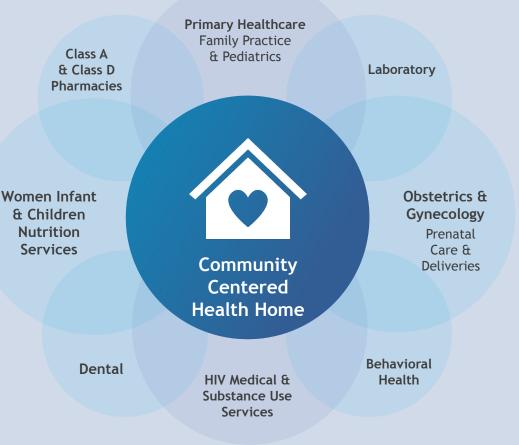


OUR LOCATIONS



WHAT IS A CCHH

 A Community-Centered Health Home (CCHH) acknowledges that factors outside the clinic walls affect patient health outcomes, and actively participates in improving them.



ABOUT SDOH

- Evaluate patients' social determinants of health
- Identify specific needs and potential barriers
- Gathers valuable insights into factors influencing well-being
- Connects patients with relevant services and resources
- Fosters collaboration with community partners
- Addresses needs through targeted referrals and support
- Enhances patients' overall health outcomes
- Improves quality of life for individuals and communities

			or Office Use Only		
ACCESSHEALTH SOCIAL & MEDICAL NEEDS SURVEY Name					
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CARE COORDINATION

- **Reduces** barriers to healthcare
- Empowers patients to achieve better health outcomes
- Enhances overall quality of life
 - Integrated Client Journey
 - Medical Legal Program
 - Food R_x Program
 - Door Dash
 - Transportation Coordination



HEALTH NAVIGATION PLATFORM

- Closed Loop
- Ability to Analyze Data
- Predictive
- Risk Stratifies
- Accommodates CBO
- Infrastructure





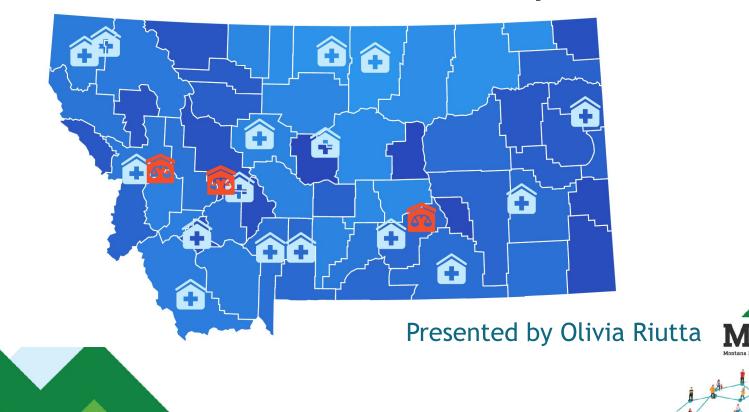


Palak Jalan, pjalan@myaccesshealth.org https://www.linkedin.com/in/palakjalan

••

Thank you

Montana Health Justice Partnership



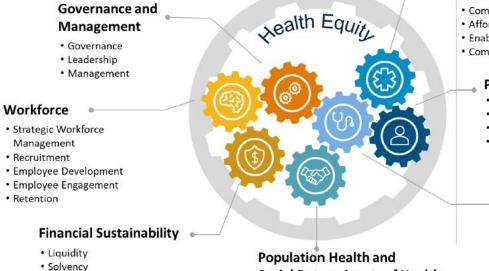
Advancing Health Center Excellence

Sufficient

Profitability

Financial Agility

Domains and Performance Expectations



Social Determinants of Health

- Population Needs Assessment and Management
- Community Needs and Resource Mapping
- Resource Allocation
- Community Partnerships and Collaborations
- Track and Close Social Service Referral Loops

Access and Affordability

- · Comprehensive and Timely Services
- Affordability
- Enabling Services
- Community Outreach

Patient Experience

- Patient Activation and Engagement.
- Partnership with Families and Caregivers
- Building Trusting Relationships
- Patient-Centered Care Coordination

Quality, Patient Care, and Safety

- Clinical Effectiveness
- Continuity of Care
- Safety
- Equity





Funding the project

2017: The MHJP received a pilot grant from the Montana Healthcare Foundation that partially funded the project with six partners, each contributing to the project budget. The MHJP has shifted to a full partner-funded model. Each partner contributes a set amount to participate in the project. In 2023, that amount is \$22,742/year or \$1895/month.

2018-2019

2015-2016

2020

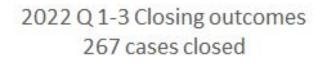
The MHJP received another grant from the Montana Healthcare Foundation to expand the project to eight partners and build toward sustainability through full partner-funding.



Data - Screening, referral, & assistance



MPCA Dotana Primary Care Association





- Negotiated Settlement with Litigation
- Administrative Agency Decision
- Contested Court decision

Brief Service

Negotiated Settlement without Litigation

212

22

28

18

Extensive Service



Data - Financial Benefits

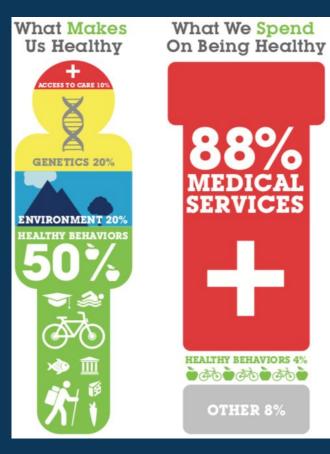
Money received by clients in 2018

\$183,506

This is the amount of money that clients actually received from the services that were provided by Montana Legal Services. Amount of legal services received by clients in 2019.

\$514,320.55

If clients had to pay out of pocket for the legal services provided, they would have spent over half a million dollars in legal expenses.



Source: Bipartisan Policy Center

Medical-Legal Partnerships & the Care Team



Thank you!

Olivia Riutta

Director of Population Health

Montana Primary Care Association

oriutta@mtpca.org







Panel Discussion

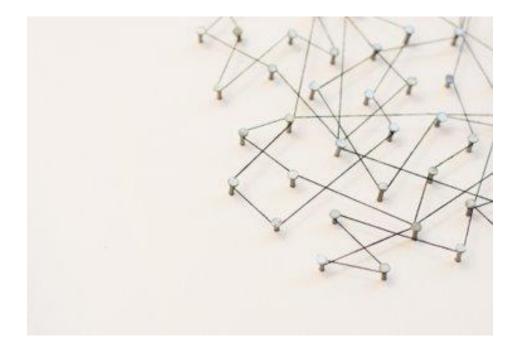


What does a workforce that is well-equipped to effectively address SDOH risk factors look like?



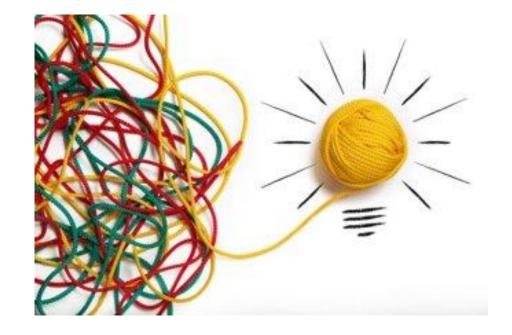


What promising practices can you share around building or maintaining community partnerships to reduce health disparities?





What is your vision for the future of SDOH innovation in a health center setting?





How have SDOH intervention strategies evolved in light of the public health emergency caused by COVID-19?





Questions?

NTTAP Resources



SDOH Tool Kits and Reports:

- Tools and resources related to PRAPARE
- Toolkit: Preventing IPV, Human Trafficking, & Exploitation
- Toolkit: Intimate Partner Violence, Homelessness, and Behavioral Health
- Healthy Together: A toolkit for Health Center Collaborations with HUD-Assisted Housing and CBOs
- Brief: Community Health Workers and SDOH
- Report: Value-Based Care: A Primer for Outreach and Enabling Services Staff
- Health Equity Community of Practice Insights
- National Center for Farmworker Health SDOH Resource Hub

SDOH Video Resources:

- SDOH-Housing = Healthcare
- Voices from the Field: Recruiting and Hiring for Social Determinants of Health Screening
- Webinar series on retaining specific populations to strengthen workforce representation

Please take a moment to complete the Session 2 evaluation:

https://www.surveymonkey.com/r/2MPGJHJ





THANK YOU